

MPP NORTHERN COVID-19 SUPPORT DIRECTORY

Pacific Covid-19 Vaccination Healthline: 0800 211 221

LIST OF FOOD SUPPORT BY PASIFIKA FUTURES

| PACIFIC PROVIDERS | |
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| The Fono | <i>Europa Kupu – Whānau Ora Manager</i> <i>Phone: 0800FONO4U / 0800 366 648</i> <i>Email: Feleoko@thefono.org</i> <i>Private message The Fono's Facebook page: The Fono Facebook</i> |
| The Village Community Services Trust | <i>Alena / Maliena Jones – General Manager</i> <i>Phone: 021 845 535</i> <i>Food parcel request link</i> |
| Tongan Health Society Inc. Langimalie | <i>Seini Latu</i> <i>Phone: 021 902 029</i> <i>Tupou Tavalea</i> <i>Phone: 021 654 546</i> |
| Mt Wellington Integrated Health Centre | <i>Toka Bates</i> <i>Phone: (09) 276 8640</i> <i>John Kiria</i> <i>Phone: 021 023 77746</i> |
| HAMILTON K'aute Pasifika | <i>Leinati Lima</i> <i>Phone: 022 060 6490</i> |

LIST OF FOOD SUPPORT IN AUCKLAND

Directory of all foodbanks: [Family Services Directory](#)

| AUCKLAND WIDE | |
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| Family Services Directory | https://www.aucklandemergencymanagement.org.nz/covid-19#item2 Contact Auckland Emergency Management on 0800 22 22 00 to discuss your needs. Services and Support: https://www.aucklandemergencymanagement.org.nz/media/aldout3p/covid-19-welfare-services-and-support.pdf To book a call with a translator email: aeminfo@aucklandcouncil.govt.nz |
| Vinnies Auckland | Onehunga, call 09 815 6122 or 0800 680 090 |
| We Salvation Army | https://www.salvationarmy.org.nz/centres/#!/welfare or call 0800 53 00 00 |
| Auckland City Mission | If you need a food parcel, please call the team on 0800 223 663. Your needs will be assessed and you will be given the address to pick your box of food up, as well as a time. Please note we do not deliver food parcels. |

| WEST AUCKLAND | |
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| Vision West | The Foodbank Project – Email: brook.turner@visionwest.org.nz Ph: 0800 887 667 to register interest |
| Hope Centre Foodbank | Open 10.00am-3.00pm Wednesday, Thursdays, Friday. Pick-up only – 4109 Great North Kelston, West Auckland. Email: hopecentrefoodbank@gmail.com Ph: 0210 804 8436 |

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| Care Waitakere (Te Atatu residents only) – | Register for food parcel – Email: admin@carewaitakere.org.nz or call 09 834 6480 Open Monday – Friday from 11am-2pm. Appointment only pick-up. |
| Village Community Trust | Open 10.00am – 3.00pm, Tues, Wed, Thurs and Friday Must register: https://form.jotform.com/210136456103847 Pick-up only, allocated timeslot after rego. Contact: 021 845 535 |

| CENTRAL AUCKLAND | |
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| Orakei Foodbank | Call 09 521 5712 to leave a voicemail. Please state how many persons in the family, location and contact number. Deliveries are Tuesdays and Fridays to Orakei, Kohimarama, St Heliers and Mission Bay. |
| Combined Churches Mt Roskill | Register at office@hillschurch.nz Hillsborough Road, a representative will call you back for more information. Foodbank service available. Hours: Monday, Wednesday, Friday 9.30 -12 noon. |

| SOUTH AUCKLAND | |
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| South Seas Healthcare | Food support to enrolled population and church groups in South Auckland. Pick up only from 14 Fair Mall, Shop 9-12 Otara. South Seas Contact Solo Seiuli-Aiono solo.aiono@southseas.org.nz 14 Fair Mall, Otara, Manukau. Contact: 027 303 0064 |
| Affirming Works Otahuhu | Food Parcels, allocated times for pick-up only. Ring to do a quick assessments Call 0800 023 3476, Monday – Saturday, 10.00am – 3.00pm Address: 9 Moe Street, Otahuhu Email: food@affirmingworks.org.nz |
| Mangere Budgeting Services Trust | Services for Budgeting, Education, Housing Advocacy, Food Parcels (criteria applies) and Social Service Support to the community of Mangere and South Auckland. Contact: appointments@mbst.org.nz (09) 275 2266 (0508) 22 22 83 www.mangerebudgeting.org.nz Monday to Friday. 9am to 4pm. Financial capability: Auckland Central and South ONLY. |
| Papakura Marae Society Incorporated | We deliver Marae and home based health, education and social services. 29A Hunua Road Papakura 2110 . Contact: admin@papakuramarae.co.nz (09) 297 2036 (021) 519 812 www.papakuramarae.co.nz Monday- Friday 8:00am - 5:00pm Some charges may apply. Referral may apply. |
| St Marks Church Pakuranga | Food bank and general assistance for Pakuranga, Howick, Flat Bush and Panmure. Call Citizens Advice Bureau first for referral: Citizens Advice Bureau Pakuranga: 09 576 8331 |
| Budgeting & Family Support Services Mangere Tuakau | Food parcels and face masks available at Mangere and Tuakau. Call first to request, bring ID and proof of address. Mangere- 09 275 2255 Tuakau- 09 236 9804 |
| Akal Foundation | All packages allocated, check Facebook for when next available. Free packages, delivery available. Call or text for more information 021 297 2602 |

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| Otara Kai Village | Food packages and face masks for people living in Otara and Papatoetoe regions. No registration needed, pick up from 120 East Tamaki Road, Otara, or delivery (pending needs). See Facebook for updates. Located 120 East Tamaki Road, Ōtara, AUCKLAND Ōtara Town Centre (in front of Jetts Gym) https://www.facebook.com/TheOtaraVillage |
| Otara Health Charitable Trust | Provide Otara Food Bank for families living in Otara or Papatoetoe. Please register in their system and bring ID and proof of address. Open Fri 12-2.30pm. Register through Facebook, supplies are usually all allocated by Friday. Location in Otara town centre 022 477 8536 Message the Otara Health Facebook page or email: tua@otarahealth.org.nz , julia@otarahealth.org.nz or mark@otarahealth.org.nz otherwise call 09 274 8355. |
| Rawiri Community House | Food parcels. Walk in only, 1 Rata Vine Drive, Wiri. Mon-Fri 10am-2.30pm. No registration necessary, no criteria for accessing help. Also distribute free modems, see Facebook for details. 09 263 8202 or email Liz@rawiri.org . Also providing housing support https://www.facebook.com/rawiri.org/ |
| Ngā Whare Waatea Marae, Favona | Phone appointments only - Open Mon–Fri, 10am–2pm. Head to the Marae at 31 Calthorp Close, Māngere with ID. Wait in car and staff will get to each person one at a time, asking relevant questions as needed. 0800 686 232 (0800 MUMAFB) Weekdays 9.45am - 2pm |
| South Auckland Christian Foodbank, Papatoetoe | (they usually support the Ōtāhuhu foodbank when it is operating; seem to be busy as they have a <u>COVID-19 urgent fundraiser going</u>) <u>Contact Ian 0508 CHANGE LIVES / 027 477 1092 / ian@sacbf.org.nz</u> |

MINISTRY OF SOCIAL DEVELOPMENT SUPPORT

COVID-19 - Work and Income link to Check What You Can Get: [Check what you might get \(msd.govt.nz\)](https://www.msd.govt.nz/your-support/what-you-can-get)

Link to the COVID-19 Support page on the Work and Income benefit: [Benefits and payments - Work and Income](https://www.msd.govt.nz/your-support/what-you-can-get/benefits-and-payments-work-and-income)

| MSD SUPPORT | |
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| Emergency benefit for temporary visa holders | If you've got a temporary visa and are in financial hardship, we may be able to help you with an Emergency Benefit. Applying for this benefit won't affect any visa application you may have with Immigration New Zealand. This support is ending on 31 August 2021. More information here |
| Wage Subsidy Scheme August 2021 | Helps eligible businesses to continue paying employees and keep them on. The subsidy will pay \$600 for full-time employees and \$359 for part-time employees and applications can be made from 20 August. More information here |
| Short-Term Absence Payment | Provides businesses with a one-off (once per 30 days) payment of \$359 for employees who must miss work due to a COVID-19 test and can't work from home. More information here |
| Leave Support Scheme | The COVID-19 Leave Support Scheme is available for employers, including self-employed people, to help pay their employees who need to self-isolate and can't work from home. More information here |

ROUGH SLEEP SUPPORT

Supporting people who are homeless or vulnerably housed during COVID-19.

| AUCKLAND-WIDE | |
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| Auckland City Mission | 09 303 9200 or 0800 223 663. Ongoing checks on health and wellbeing, alongside providing essential supplies including: - Food - Clothing Conducted over the phone and in person - Adhering to Ministry of Health Guidelines |
| Kāhui Tū Kaha | 0800 855 755 Shelter and mental health support |

| WEST AUCKLAND | |
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| VisionWest | Phone: 09 818 0706 housingfirst@visionwest.org.nz Supporting with emergency accommodation |
| Housing First | 09 531 4040 Emergency accommodation |

| CENTRAL AUCKLAND | |
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| Merge Café Merge Community, Street Reach and Navigators | 453 Karangahape Road, Auckland Central Food parcels, shelter, and more Available between 10:30 and 11:30, Monday to Friday, for peer support relating to housing and benefits. |

| SOUTH AUCKLAND | |
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| Link People | 0800 932 432 Emergency accommodation and service navigation |

WIDER SOCIAL SERVICES- PACIFIC PROVIDERS

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| Vaka Tautua Health and Social Services Provider | 0800 OLA LELEI / 0800 652 353 HELPLINE Monday – Friday 8.30AM-8.30PM Free Pacific Helpline for Auckland Region |
| CIDANZ Cook Islands Development Agency New Zealand | If you need Family Support Package please contact us on rouruina@cidanz.co.nz or janet@cidanz.co.nz Mandate is to increase social and local economic development by supporting individuals and families to actively participate in initiatives that can generate financial wellness. https://www.cidanz.co.nz/ |
| LeVa | https://www.leva.co.nz/ Phone: 09-261 3490 |

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| Health and Wellbeing | Email: admin@leva.co.nz |
| Mapu Maia Problem Gambling Services Counselling | Provide free and confidential counselling services by email, phone or video call to anyone who needs support. Counselling Support: Talatalanoa Services in English, Samoan and Tongan. Public Health Programmes: Zoom Presentations, Keep Ups Podcast, O le soifuaga atoatoa, Sensing Bros can be accessed here Email: help@mapumaia.nz Phone: 0800 21 21 22 |
| Pacific Homecare Trust Disability and Elderly Services to Pasifika in South Auckland | Pacific Homecare Trust under Covid-19 restrictions are still providing support to families- get in touch with the team if you require their support. Providing home-based healthcare throughout the South Auckland region to the disabled and the elderly community who wish to stay living at home, but who need assistance. Email: info@pacifichomecare.org.nz Phone: 09 274 9153 |
| Fonua Ola Free Community Social Services in South West Central and East Auckland. | https://www.fonuaola.org.nz/ Cultural Social Work Support, Cultural Youth Work Support, Family-Centred Counselling, Financial Capability, Family Harm Intervention, Parenting Programme, Whanau Ora Support. Email: info@fonuaola.org.nz Phone: 09 903 9960 |
| Affirming Works | https://affirmingworks.org.nz/ Supporting Pasifika community through mentoring services, programmes and social enterprise. (Also delivering Food Parcels see above- under South Auckland section) Email: a-w@affirming.org.nz Phone: 09 276 6538 |
| Penina Trust Mental Health, Addiction, Housing Services in South Auckland | https://www.peninahealth.org.nz/ COVID-19 Update: Penina Trust are still running as essential services, however; we have cut down our face to face visits and meetings, and other procedures have been put in place to protect our service-users, tenants, and staff, while still providing our services. We are also available to hold over-the-phone and video call meetings. Please contact us as normal and we will respond accordingly. Phone: (09) 269 7989 Email: admin@peninahealth.org.nz |